

Paprika VPN – Terms of Use and Terms of Service

Last updated: May 19, 2024

General

Before using our service, please carefully read these Terms of Use and Terms of Service (hereinafter referred to as the "Terms and Conditions") governing your access to the Paprika VPN service. Among other things, these Terms and Conditions cover your use of and access to Paprika VPN and other services, website (hereinafter referred to as the Site), as well as any software (hereinafter collectively referred to as the Service, Software or Services) provided and owned by HIDE REALITY LTD.

These Terms and Conditions are created by HIDE REALITY LTD (hereinafter referred to as the Company, when identified with the Service, also Paprika VPN), registration number HE 4590983, located at the address: Stratigou Timagia, 26, SIANTONA BUILDING, 1st floor, Flat/Office 102, 6047, Larnaca, Cyprus.

By using our Service, you or those you legally represent are a party to a public offer, familiar with these Terms and Conditions, which constitute a legally binding agreement between you and HIDE REALITY LTD.

You agree to and accept the obligations of these Terms and Conditions by installing and using the Software, regardless of whether you are a registered user or not. If you use our Services on behalf of an organization, you agree to these Terms and Conditions for that organization and confirm that you have the authority to act on behalf of that organization and to accept the obligations of these Terms and Conditions on behalf of that organization.

Our company provides you with Services contingent on your agreement to these Terms and Conditions, which you must be familiar with and agree to at the time of using our Software.

Please read them carefully. If for any reason you do not agree with these Terms and Conditions, do not agree to comply with them, please do not install our Software, do not visit our Service, Site or use our Services.

These Terms and Conditions may be changed at any time by the Company at its sole discretion, so we recommend that you familiarize yourself with them on the Site or in the Application in a timely manner. Unless we indicate otherwise, each update to the Terms and Conditions comes into effect from the moment the Terms and Conditions are published in the Application or on the Site. Your continued use of the Services and Services will be considered as acceptance of the amended Terms and Conditions. You may terminate your relationship with us at any time after the amended Terms and Conditions come into effect by closing your account and/or refusing to access our Service and/or deleting our Software.

Account

To access our Services, you may be a free user with a limited traffic limit and a specific country server. We determine your eligibility for free use of the Service in our sole discretion, and we may limit or revoke the ability to use the Service for free at any time without prior or subsequent notice.

After using the free traffic limit, in order to continue using the Service, you must create an account by entering your email and password.

By creating an account to use our Services, you confirm that you are at least eighteen (18) years of age, or have reached the age of majority in your country of residence or citizenship, or have the authority to act on behalf of an existing legal entity, and you are fully able and have all the rights and authority to enter into and abide by the terms, conditions, obligations, affirmations, representations and warranties set forth in these Terms and Conditions. All information you provide when creating an account and using the Service must be complete, accurate, true and constantly updated (be current).

You will be given the opportunity to choose the language and other features for the convenience of using our Service.

At the time of use without registration, as well as with an account created, you agree to accept responsibility and are solely responsible for any use and all activities that occur under your control, under your account or password, and actions, including (but not limited to) responsibility for third party access to your device and account with a password, for the use of the account by any other person, regardless of whether it is authorized by you or not.

To protect your account, keep your password confidential. Do not reuse your account password in other services. You agree to immediately notify us of any unauthorized use of your account or password.

The data used to create an account and log in to the Application or the Site are stored in encrypted form and cannot be decrypted by Paprika VPN under any circumstances.

All Paprika VPN accounts are non-transferable.

The user can request the deletion of their account from the support service or do it independently through their personal account, which will lead to the termination of the provision of Paprika VPN services.

Personal Area

After registering and creating an account on the website or in the Application, you are granted access to your personal account.

The personal account menu will display information about your tariff with the ability to purchase a subscription and the number of devices used, the remaining traffic limit, the subscription period, as well as methods of payment for Services with the ability to change the history of your transactions.

The account menu will contain information about the profile, with the ability to change the password, delete the account and other functions.

In the message menu, you will receive our letters with news, updates, offers and promotions, notifications.

The account may also have a menu for an affiliate program.

Affiliate program

Each registered user may be given the opportunity to use Paprika VPN services absolutely free of charge if certain conditions are met.

In your personal account, in the affiliate program section, you will have access to a unique link that you can send to your friend, acquaintance, loved one, who can use it to register on the site or in the Application, and if they purchase a subscription, you will be given a bonus in the form of (write the terms of the affiliate program).

Paid Services

All of our paid services are provided as a subscription purchase.

You choose the appropriate plan, period of use and payment method when you purchase a subscription.

The prices for our Services may initially be quoted exclusive of taxes. Due to the global nature of our Services and the mobility of users, the Company may not always be able to determine in advance the specific taxes applicable to a particular user. The Company may calculate additional mandatory taxes (such as sales tax, value added tax or other mandatory tax in accordance with the law applicable to you) only after you select your country of tax residence. In any case, the Company will display the amount of additional taxes applicable to your purchase along with the total cost of your payment before charging you.

The Company reserves the right to verify credit/debit card payments before completing the purchase.

After purchasing a subscription, you are provided with unlimited access to the Internet and a choice of any servers available in the application with the ability to select countries.

Each paid monthly subscription provides you with 1 (one) license to use our Service on up to 6 (six) different devices at any given time. If you wish to use the Services on more than 6 (six) devices at the same time, you may purchase an additional subscription.

The Company may suspend or cancel the Services if you fail to pay in full on time. Suspension or cancellation of the Services due to non-payment may result in loss of access to your account, its contents, and use thereof.

By purchasing Subscription-based Services, you agree that: Services will automatically renew until you cancel them; You authorize recurring payments to be made by the Company in the manner and at the intervals you have agreed to.

Upon expiration, your subscription will automatically renew for subsequent specified service periods unless you cancel your subscription renewal within the specified period.

By default, automatic subscription renewal is enabled when you use a payment method that supports automatic renewal, and disabled when you use a payment method that does not support automatic renewal.

If your payment details (card number, expiration date, etc.) change, we recommend that you notify us immediately to continue providing the Services and renewing your subscription. The payment details you update in your account will be considered the preferred method for any future payments. The Company may receive updated credit or debit card information from the card issuer or payment card network, which the Company will use to automatically update your payment information.

The Company may, in its reasonable discretion, change the prices for paid Services, including subscription renewal prices, to reflect changes in the overall costs associated with our Services. Any price changes will not affect your then-current subscription period and will only take effect when your subscription renews. If you do not agree to a renewal price

change, your sole remedy is to cancel your subscription on the due date prior to your next payment, and your continued use of the Services without canceling your subscription constitutes your agreement to pay the new renewal price for the Services.

The price for paid Services specified when you subscribe is valid only for the first period of your subscription. After the first period, your subscription will automatically renew and you will be charged the then-current price at the time of renewal.

If you do not cancel your subscription within the specified period, the then-current subscription renewal fee for the next specified period of use of your tariff will be debited from your selected payment method.

By purchasing subscription services, you agree that the services will be automatically renewed until you cancel them yourself, and payments will be made to Paprika VPN in the manner and with the frequency to which you agreed.

You have the right to cancel your subscription for the upcoming period and we will notify you in advance of the upcoming automatic renewal 14 (fourteen) days before the end of the monthly subscription period and 30 (thirty) days before the end of the annual subscription.

These Terms and Conditions provide for a refund for paid services only in cases where the subscription has not been used by the user, respectively, the traffic in this account has not been used and access to the Internet through the Paprika VPN service has not been provided.

Payments for the provision of paid services to you are processed by third-party payment companies connected to the Paprika VPN service, therefore, refunds are subject to the withdrawal fees of this payment system for your payment method.

Refunds, where permitted by these Terms and Conditions, will be made using the same payment method that was used for the purchase, unless otherwise mutually agreed, unless applicable law prohibits us or the payment service providers we rely on from processing refunds.

Payments made using prepaid cards or gift cards will not be refunded unless the card provider supports such refunds. Once you have been refunded, you will no longer have access to the Services for which you were refunded.

Subscriptions purchased through the Apple App Store are subject to the Apple App Store refund policy. We are unable to provide refunds if you made a purchase through the Apple App Store, so please review Apple's refund policy for in-app purchases and/or contact the store's support team.

Refunds for purchases made on third-party marketplaces (Amazon, etc.) are subject to the terms of service of the providers from whom the Services were purchased. Cancellation of such subscriptions may also be subject to the terms of such service providers.

License Terms

In order to access and use the Service, you may need to download and install our Software on your device. For the purposes of these Terms and Conditions, "Software" means any mobile and desktop software applications and any other software, including any releases, updates, upgrades or modifications, and any documentation that accompanies or becomes available in connection with such software, provided by us for use of the Services.

Subject to the provisions of these Terms and Conditions and your compliance with them, we grant you a personal, limited, revocable, non-exclusive, perpetual, non-transferable,

non-assignable and non-sublicensable license to download, install and use the software. No other rights or licenses are granted to you under this agreement with respect to the Services and/or the Software.

With respect to Software downloaded from the Apple, Inc., App Store, the license extends only to use of such Software on any Apple-branded devices that you own or control and in accordance with the Usage Rules set forth in the Apple Media Services Terms and Conditions.

The Software used under these Terms and Conditions is licensed, not sold, and you do not acquire ownership of the Software, a copy of it, the Services and/or the Site. You do not acquire any rights to the Software other than those expressly provided in this section. Title and all derivative rights in and to the Services, Software, the Site and any portion thereof are owned and retained by the Company. You are prohibited from registering, using or otherwise exploiting any trademarks, trade names, symbols or signs that are identical or confusingly similar to any trademarks owned by the Company.

The version of the Service and Software available on your renewal date may be different from the version available when you first purchased a license from us.

Under this Agreement, you grant the Company and/or its affiliates a perpetual, irrevocable, worldwide license to use the Feedback from You (as defined below) that you provide to us, without compensation or reimbursement, without any obligation to report such use, and without any other restrictions. You waive (or agree not to exercise) any rights that may now or in the future exist (including moral and equivalent rights) in relation to the Feedback. "Feedback" refers to any recommendation, idea, suggestion, review, review or other information related to our Services, Software, Site.

Terms of Use

Our services are available in all countries of the world, so you are solely responsible for assessing whether your use of our Services complies with the laws in your country of use.

Whenever you use the Services, you must comply with applicable laws, regulations and policies on the use of VPN services in your country.

Paprika VPN strives to provide the best service to all our subscribers. In this sense, we require that you do not misuse our content or Services. Misuse refers to any use, copying of content, logo, Site, application, Service design, advertising materials, illegal access or interference with content and / or Service.

In order to protect the Services from misuse or use to cause harm to anyone or the Service, Paprika VPN reserves the right to take appropriate action when our services are used in violation of these Terms and Conditions, in accordance with applicable law.

We reserve the right at any time, in our sole discretion, with or without notice, to suspend and/or terminate the accounts and/or Services of any users who violate any applicable laws or these Terms and Conditions, whether on a repeat or isolated occasion.

By using our Services, you agree that Paprika VPN may restrict access to any service, close your account, or take any other legal action provided by law, without the possibility of a refund for services already paid, if we determine that you have violated any applicable laws and these Terms and Conditions.

By using our Services, you undertake not to violate and/or allow others to violate the following prohibitions:

- Use our Services for anything other than lawful purposes;
- Send or transmit unsolicited advertising or content (i.e. "spam") via email, instant messengers, social networks or specialized mailing services;
- Send, post or transmit through the Service any content that is illegal, inappropriate, threatening, offensive, deceptive or defamatory; violates the law, Paprika VPN rights or intellectual property rights of third parties; violates the rights of third parties; invades privacy; condones violence or any illegal behavior, incites, calls for violence or any illegal behavior; communicate, transmit, store, provide access to anything that is illegal, offensive, inappropriate;
- Upload, download, publish, reproduce or distribute any content protected by copyright or any other proprietary right without first obtaining permission from Paprika VPN;
- Upload, download, publish, reproduce or distribute any content that includes sexual or explicit images of minors, or content that is similarly restricted/prohibited in your country;
- Attempt to access or connect to the Site and applications, Accounts, computer systems or networks connected to the Service without proper authorization rights, through hacking, password mining or any other means, access and use the Services if you are prohibited from accessing the Services or if your account has been suspended or canceled for any reason;
- Alienate, transfer, assign, distribute or otherwise use or provide access to third parties to the Services, subscription and/or Account in any way;
- Provide third parties with access to restricted features or content of the Software and/or Service;
- Attempt to compile, use or distribute a list of IP addresses used by Paprika VPN to provide the Services;
- Use the Service for any military, political, criminal purposes;
- Gain unauthorized access to any other network, computer or resource through our Service;
- Violate, infringe or misappropriate Paprika VPN's or any other third party's copyrights, other intellectual property rights, privacy or other legal rights; claim that you are a representative or agent of the Service and/or the Company; create a product using similar ideas, features, functions or graphics of the Service;
- Transmit any viruses or other computer codes, files, programs, instructions or technologies that disrupt, damage or interfere with the use of computers or related systems;
- Interfere with the operation of the Service or disrupt its integrity or operability;
- Attempt to circumvent any measures implemented by Paprika VPN or the owner of the resource or source of materials that are protected by such measures;
- Violate generally accepted ethical or moral standards, customs and standards of good conduct, threaten, harass, harm others, show and/or encourage intolerance or discrimination;
- Demonstrate disrespectful, threatening, offensive and/or malicious behavior when communicating with Paprika VPN customer support and/or other representatives of the Company;
- Otherwise violate these Terms and Conditions, attempt to evade them or circumvent them.

You also must not take any actions that jeopardize, restrict or interfere in any way with our property and rights in relation to the Service. You do not obtain any rights and must not yourself and/or allow others to decrypt the Software, Service, Site or make any attempts to extract code, trade secrets or other confidential information from the Service, Software, Site; use the Services, Software, Site in any way that is not expressly permitted in accordance with these Terms and Conditions.

We use tools to detect prohibited activities and abuse of our Services, and if such activities are detected, this may result in suspension of the Account.

We encourage you to report any violation of these Terms and Conditions by any Paprika VPN user or other third party by contacting us (the "Support Service" section of these Terms and Conditions). In the event of such violations, the Company may take appropriate action at its sole discretion.

You access and use the Service in your country on your own initiative and you are solely responsible for compliance with the laws of the country where you are located, as well as the laws of any country with or through which you communicate, transmit or receive data, if applicable. You are responsible for knowing and understanding the laws of any jurisdiction or location that apply to you, your actions and your use of the Services.

You agree to indemnify, defend and hold harmless the Company, its parent, subsidiary and affiliated companies, and their officers, directors, employees, agents, distributors and licensees, at your own expense, from and against any losses, deficiencies, damages, liabilities, costs, claims, demands, actions, judgments and expenses, including reasonable attorneys' fees, witnesses' fees, experts' fees and other legal costs, incurred as a result of or in any way connected with your violation of these Terms and Conditions; your (or any other user of your account) use of the Services; your violation of any applicable laws, rules and regulations; your reckless or willful misconduct. The Company will not be liable for any delays or failures in your use of the Service, including any resulting damages, caused by circumstances covered by this section.

Advertising

When using the Service for free, you may see embedded advertising to cover our server costs, since you will use Paprika VPN for free, and we bear the costs of maintaining the servers, paying office staff and other Company expenses that need to be covered.

We want to maintain the quality of our services for users, for this we need to communicate with you, with which we can notify you of Paprika VPN events and updates through our messaging services.

In the Application, users can view our stories - these are messages with which we will inform you about Paprika VPN news, updates, offers and promotions, as well as similar information from our partners and third-party companies, which you can view regardless of the user category.

When receiving advertising materials and deliberately adding our letters to the "spam" folder, you risk being blacklisted by our Service with the inability to receive any further letters.

In explanation of the above, you as our user must treat our Service in good faith, not harm our reputation with thoughtless actions, and not add letters to spam, but use the button in the letter to unsubscribe from the mailing list.

Disclaimer of warranties

The Company makes reasonable efforts to improve the accuracy, quality and integrity of the Service, but complex software is not completely guaranteed against defects, errors and bugs.

We do not give any guarantees or representations that the Services will be completely guaranteed against defects, errors and bugs, such as temporary downtime, loss of data, data corruption, delay in service, errors, outdated information or others. Our Services may be unavailable from time to time due to digital, mechanical, telecommunications, software and other reasons, due to failures in personnel work. We cannot determine in advance when such a failure may occur and cannot control its duration.

Notwithstanding any other provisions of these Terms and Conditions, we reserve the right to change, suspend or terminate access to the Service or any functionality that is part of the Service at any time. Under no circumstances will we be liable for making these changes.

Our Service is provided to users "as is" and with all corrections. We make no warranties or representations regarding the completeness, accuracy, suitability, functionality, availability or operation of the Service. You acknowledge that we do not control your use of the Service, you assume all risk and responsibility for your use of the Service, and we do not guarantee the performance or results that may be obtained from your use of the Service, or for any loss of or errors in any data or information.

To the fullest extent permitted by applicable law, we disclaim all warranties of any kind, express or implied, including (but not limited to) warranties of merchantability, fitness for a particular purpose and non-infringement, as well as any warranties arising from a course of dealing and trade.

Without limiting the foregoing, we do not warrant or represent that your use of the Service will not infringe the rights of any third party, that the Service will be available to you and use, or that the operation of the Service will be error-free or uninterrupted. The exclusion of the above express or implied warranties may not be permitted by law in some jurisdictions, so some of the above exclusions may not apply to you and you may have other rights that vary from jurisdiction to jurisdiction.

Checking functionality

Paprika VPN does not monitor the functionality of the Application for specific users, which may depend on many external factors, such as poor Internet connection, inoperability of the device itself, and others.

In case of failures and malfunctions in the operation of the Application, you can contact technical support to find out the reasons.

In case of mass failures in the operation of the Paprika VPN service, users will be notified by notifications and messages in all available ways to which they have given their consent.

Support service

Technical support for Paprika VPN users is provided by contacting our customer support chat, as well as by email at support@paprikavpn.com or via the official telegram channel.

All user requests to technical support involve storing the message history for analytics and providing the best quality of support.

Paprika VPN uses only its services to provide high-quality and secure user support, where data transfer to third parties is excluded, using the most modern means of technical information protection.

Limitation of Liability

Using, extracting or transmitting any data and/or content on the Internet is associated with certain risks, and we strongly recommend that you make sure that you understand these risks before using the Services. Paprika VPN and the Company do not bear any responsibility for the behavior of their users and/or visitors when they access or use the Service, the Site. The User uses the Services and the Site at his own risk and responsibility. The Company, its parent organization, affiliates or subsidiaries, their employees, officers, directors, agents, distributors are not liable for any direct, indirect or any other damages, including (but not limited to) loss of information of any kind, lost profits, loss or interruption of business, costs of coverage or any other damages arising out of or related to these Terms and Conditions, use of or inability to use the Services, the Site, regardless of the basis for their occurrence, even if we have been warned of the possibility of such damage. In no event shall the Company's total liability arising out of or relating to these Terms and Conditions exceed the amount you have paid to the Company during the 12 months immediately preceding the event giving rise to such liability, and does not include in any event attorneys' fees or court costs, regardless of any law that may provide otherwise.

You acknowledge that the Company would not have entered into an agreement with you without the limitations of its liability contained in this section of the Terms and Conditions. Some jurisdictions limit or do not allow limitations of liability in contracts, in which case the Company's liability shall be limited to the maximum extent permitted by applicable law.

You understand and acknowledge that the Internet is not a secure network and the reliability of the system may be impaired regardless of the efforts and actions of the Company.

The Company is not responsible for unpredictable events such as cyber attacks, data transmission security breaches, or performance guarantees regarding the volume and speed of data transmission. Users are responsible for taking all necessary measures to protect their own data, software, hardware and systems, in particular, from infection by any viruses available on the Internet.

Use of the service by minors

Paprika VPN Services are not intended for use by persons under 18 years of age or under the age of majority in the country in which they reside. If you fall into the above categories of persons, do not download the Software or use the Service and/or the functionality that is part of the Service.

Suspension and termination of the agreement

The Company may suspend the Services (for clarification, investigation) or terminate your account or the Service if: you violate the "Terms of Use" section of these Terms and Conditions; the Company is unable to charge you for an automatically renewed subscription; you violate any applicable law; this is required by law or competent authority of any country (for example, if the provision of the Services becomes illegal in your country of residence or

if your use of the Services or the site is recognized by a final and binding court decision as illegal).

If appropriate, we will give you a reasonable opportunity to remedy the problem before suspending your account and/or the Services; but if your account has been suspended, you must contact us for further information. We have the right, but are not obliged, to suspend your account for a reasonable period of time before permanently terminating it.

We have the right to provide you with prior notice before suspending or terminating your account and/or the Services. The Company is not obliged to send you a notice before terminating your access to our Services if: you violate the "Terms of Use" section of these Terms and Conditions or any applicable law and this threatens the Service, the Company and/or any other third party or disrupts the operation of the Service, the site; notification is not permissible due to the requirements of the law and/or competent authority; you have not provided or failed to properly update your contact information and sending a notice becomes impossible;

Any suspension or termination of your account and/or Services applies personally to you; you may not access our Services through any other account that you own or create, or through accounts owned or created by others.

You may cancel the Services at any time at your own discretion, subject to the provisions of these Terms and Conditions.

Upon suspension or termination of the agreement in accordance with these Terms and Conditions, you will lose access to the Services and cease all use of the Software. Upon expiration of your subscription or any termination under these Terms, the license and any other licenses, if any, will immediately terminate without further notice from us. Accordingly, you must stop all use of the Software and Services and delete, destroy all copies of the Software in your possession or control.

After termination or expiration of the agreement for any reason, these Terms and Conditions will survive to the extent of any provisions that are expressly or by their nature intended to survive termination or expiration of these Terms and Conditions.

Governing Law and Dispute Resolution Procedure. Class Action Waiver

Please read this section carefully as it affects your legal rights, including the right to bring a claim in court.

These Terms and Conditions will be governed by the laws of the Republic of Cyprus, excluding its conflict of laws principles. However, some countries (including the European Union) have laws which require that contracts are governed by mandatory provisions of the law of the consumer's country. In such cases, the mandatory provisions of the local law of your country of residence will apply.

The Company always seeks to resolve disputes without resorting to litigation. Before bringing a claim against the Company, please try to resolve the dispute out of court by sending us a written notice of dispute to our email address, stating your name, a detailed description of the dispute and your requirements. We will make every effort to resolve the dispute out of court by contacting you by email. If the dispute is not resolved out of court, the dispute may be referred to the court for resolution.

You and the Company agree that any legal proceedings to resolve claims related to these Terms and Conditions will be brought in the courts of the Republic of Cyprus. If you live in a country (including the European Union) whose laws provide consumers with the right to

bring complaints in local courts, the mandatory provisions of the laws of your country of residence will apply in such cases.

To the extent permitted by applicable law, you and the Company agree that each may bring claims against the other only in its own individual capacity (in its individual capacity), and not as a plaintiff or class member in any purported class or representative action. If you and the Company do not agree, no arbitrator or judge may consolidate more than one person's claims or otherwise determine any form of representative or class proceeding.

Other conditions

The characteristics of our services, such as speed, quality, actual coverage, etc., may vary. The Company strives to continually provide and improve the Services, but our Services may be unavailable without prior notice and without liability to the Company, including in cases where: the Services are being tested, updated, expanded, features or functionality are being added or removed, including those necessary to reflect changes in legislation; temporary interruptions occur due to technical reasons or human error; events beyond our control occur (such as natural phenomena and other force majeure circumstances). We reserve the right to change or update the Service at our sole discretion, at any time, for any reason, without prior notice or liability. We may suspend the provision of the Services entirely, in which case we will notify you in advance, unless extenuating circumstances, such as security reasons, prevent us from doing so. Your account and payment information must be current to receive a refund. The Company shall have no liability to you and shall not be obliged to refund you in connection with interruptions in the operation of the Internet or other services caused by actions of authorities, other third parties or events beyond our control.

If any provision of the Terms and Conditions is recognized as unenforceable or invalid by a competent authority, the other provisions of the Terms and Conditions shall remain valid and enforceable.

You may not assign any rights or interests under these Terms and Conditions or delegate any obligations to be performed under these Terms and Conditions without the prior written consent of the Company. The Company may assign, transfer, delegate any of its rights and obligations under these Terms and Conditions to selected third parties without your consent, including (but not limited to) in the event of a corporate reorganization, merger, acquisition, sale or transfer of some or all of the company's assets. Notice of any material changes affecting your rights or obligations will be sent to you by reasonable means (e.g. by email).

You are responsible for any fees that may be charged for your use of our Service or Site, including text messaging and data charges if you access or use the Service or Site from your mobile or other device. If you are unsure of the amount of such fees, you should check with your mobile operator, Internet service provider or other service provider before using the Services/Site. Our Service, Software or Site may include, embed, combine or otherwise interact with third party components, such as computer programs, applications, services, links and other components. For the avoidance of doubt, the Disclaimer of Warranties section and Limitation of Liability section of these Terms and Conditions apply to such interactions with third party components. If our Service, Site contains links to other sites and/or resources provided by third parties, including social networking sites, they are provided for information only. Please review the third party website's terms of use and other policies carefully and make sure you understand them before you enter into any transactions.

Some services may require an active and stable Internet connection, so you are responsible for ensuring that you have an active and stable Internet connection.

The Company's products may be subject to the United States of America (US) and the European Union's export and re-export control laws and regulations or similar laws applicable in other jurisdictions. You warrant that: You are not located in any country to which the US, the European Union, the UK or other relevant jurisdiction has imposed an embargo on goods, services or otherwise applied any economic sanctions that would prohibit or restrict the use, import, export, sale or payment for the Services; and You are not a prohibited party as described in any applicable export or re-export or similar laws or regulations applicable in the relevant jurisdictions, or otherwise included in any sanctions lists. You agree to comply with all applicable export and re-export control laws and regulations, if they may be applicable to You.

Force majeure circumstances

The Company shall not be in breach of the Terms and Conditions and shall not be liable for any delay in performance or failure to perform any obligations under the Terms and Conditions if such delay or failure is the result of unforeseen circumstances, events or causes beyond the reasonable control of the Company (including (but not limited to) failures in third party software, failures in your telecommunications or internet service providers, novelty of the product or other unforeseen problems in product development, force majeure such as earthquakes, fires, floods, embargoes, industrial disputes and strikes, riots, wars, acts of civil or military authorities). In such cases, the Company shall be entitled to a reasonable extension of time for performance of any such obligations in accordance with the Terms and Conditions.

For all purposes, the English language version of these Terms and Conditions shall be the original document governing the relationship between you and us. In the event of any inconsistency between this English language version of the Terms and Conditions and any subsequent translation into any other language, the English language version will prevail and control.

The parties acknowledge that no reliance should be placed on any statements made but not expressly contained in these Terms and Conditions.

Contacts

All questions regarding these Terms and Conditions can be addressed by email to: support@paprikavpn.com.

You consent to receive communications from us electronically, such as by email, and agree that such notices have the same legal force as written communications.

We may contact you to inform you about the provision of, changes to, or additions to the Services or for other purposes that are reasonable or required by applicable law. When communicating with our customer support representatives, you agree to be respectful and courteous. In addition, you must provide accurate contact information to us and update it in your account promptly after it changes. The Company is not responsible for your failure to receive notifications about the Services due to the inaccuracy/inaccuracy of your contact information.